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PRIMORDIAL
EBUSINESS EVOLUTIONARIES

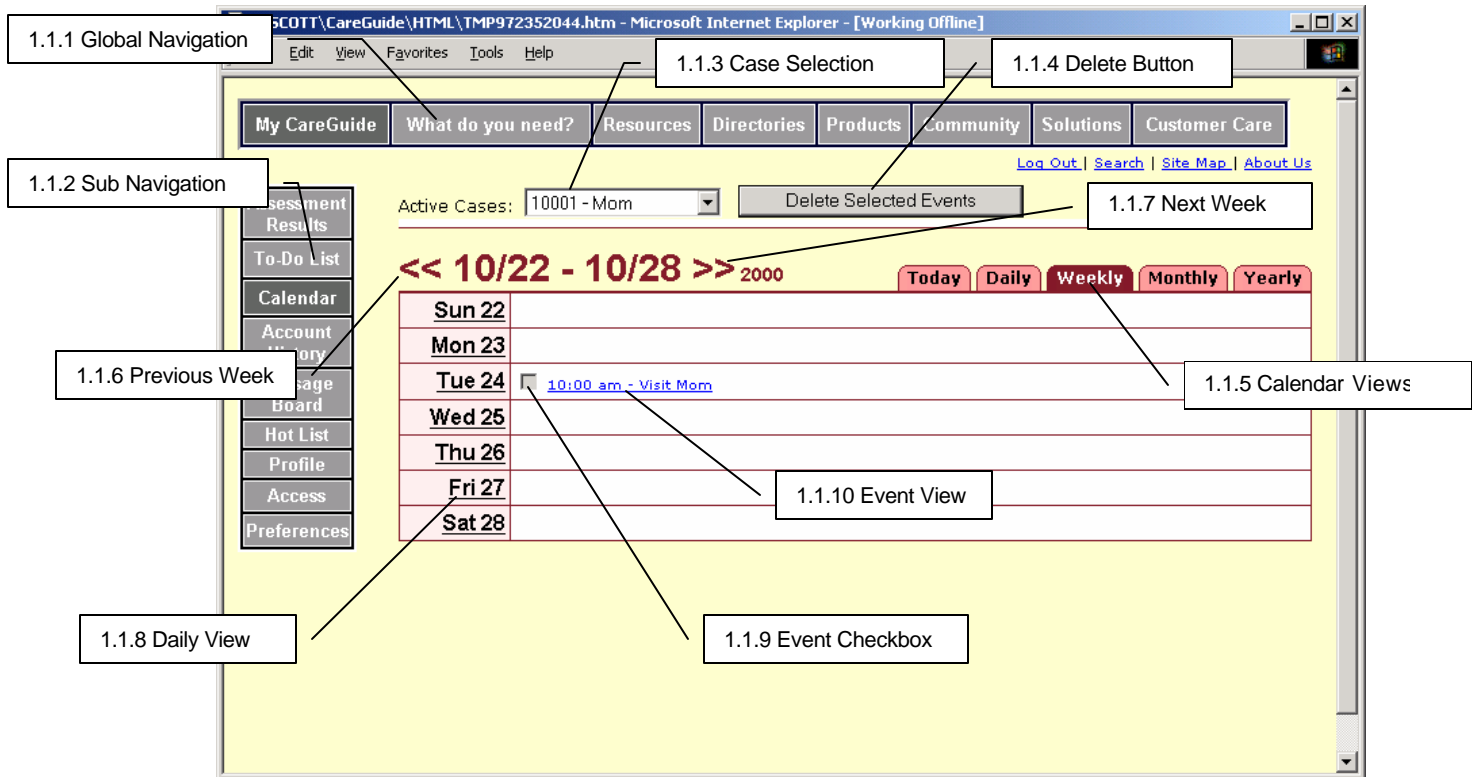
CareGuide.com

Collaboration User Experience Synopsis

Version
1.0.0.2

1 Calendar

1.1 Weekly View



1.1.1 Global Navigation

Navigates the user to major sections of the CareGuide site. The current section, My CareGuide, should be highlighted.

1.1.2 Sub Navigation

Navigates the user to sub sections of My CareGuide. The current section should be highlighted and disabled.

1.1.3 Case Selection

This list control will only be visible to the multi-case user. This list control will contain the following items:

- (1) A list of all the active cases the multi-case user has access rights to. When the multi-case user selects an active case from the list, the current calendar view will refresh and display the events pertaining to only that case.
- (2) "< Personal >". When the multi-case user selects this item from the list, the current calendar view will refresh and display only the events added to the multi-case user's personal calendar.

The selected case should be saved and be the selected case during the user's session and interaction with My CareGuide. When the user 's session ends, the current selected case should be saved to the user's preferences.

1.1.4 Delete Button

Clicking this item will delete all the currently checked calendar events.

Case Administrators have rights to edit/delete any event, to do, link, or message added to the case that they administer. All other users can only delete what that they themselves have added.

1.1.5 Calendar Views

The user can change the calendar view from today, daily, weekly, monthly, or yearly. The currently selected calendar view should be highlighted and disabled. The user's last calendar view selection should be saved to a cookie and used the next time the user accesses the calendar.

1.1.6 Previous Week

Clicking this item will refresh the calendar to display the previous week.

1.1.7 Next Week

Clicking this item will refresh the calendar to display the next week.

1.1.8 Daily View

Clicking one of these items will bring you to a daily view for the selected day.

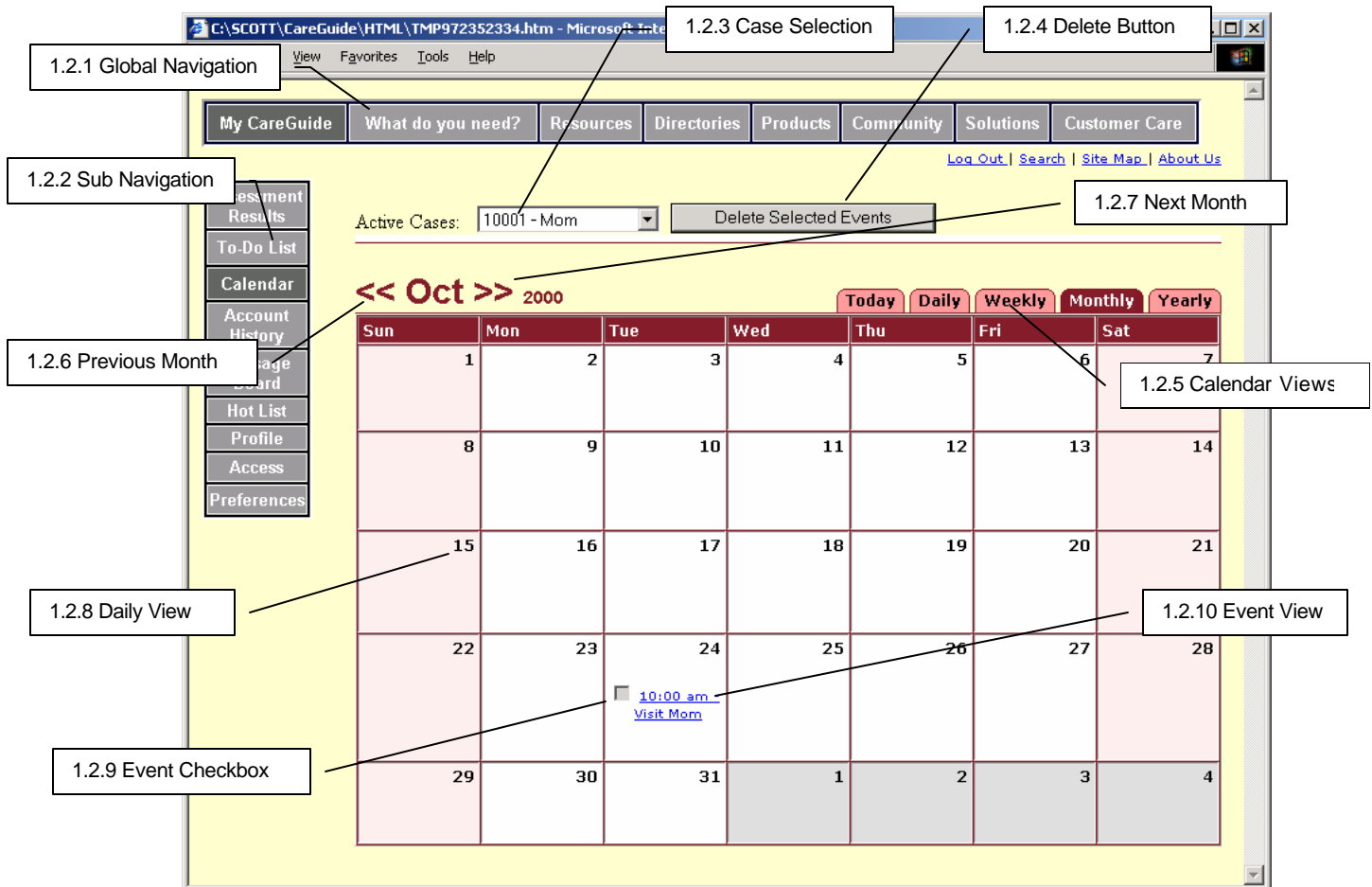
1.1.9 Event Checkbox

These checkboxes are provided as a way to select multiple events for deletion.

1.1.10 Event View

Clicking a specific event will bring you to an event editor page for the selected event.

1.2 Monthly View



1.2.1 Global Navigation

Navigates the user to major sections of the CareGuide site. The current section, My CareGuide, should be highlighted.

1.2.2 Sub Navigation

Navigates the user to sub sections of My CareGuide. The current section should be highlighted and disabled.

1.2.3 Case Selection

This list control will only be visible to the multi-case user. This list control will contain the following items:

- (1) A list of all the active cases the multi-case user has access rights to. When the multi-case user selects an active case from the list, the current calendar view will refresh and display the events pertaining to only that case.

- (2) "< Personal >". When the multi-case user selects this item from the list, the current calendar view will refresh and display only the events added to the multi-case user's personal calendar.

The selected case should be saved and be the selected case during the user's session and interaction with My CareGuide. When the user's session ends, the current selected case should be saved to the user's preferences.

1.2.4 Delete Button

Clicking this item will delete all the currently checked calendar events.

Case Administrators have rights to edit/delete any event, to do, link, or message added to the case that they administer. All other users can only delete what that they themselves have added.

1.2.5 Calendar Views

The user can change the calendar view from today, daily, weekly, monthly, or yearly. The currently selected calendar view should be highlighted and disabled. The user's last calendar view selection should be saved to a cookie and used the next time the user accesses the calendar.

1.2.6 Previous Month

Clicking this item will refresh the calendar to display the previous month.

1.2.7 Next Month

Clicking this item will refresh the calendar to display the next month.

1.2.8 Daily View

Clicking one of these items will bring you to a daily view for the selected day.

1.2.9 Event Checkbox

These checkboxes are provided as a way to select multiple events for deletion.

1.2.10 Event View

Clicking a specific event will bring you to an event editor page for the selected event.

1.3 Yearly View

The screenshot displays the CareGuide website's Yearly View interface. The browser title is "CareGuide\HTML\TMP972353005.htm - Microsoft Internet Explorer - [Working Offline]". The interface includes a global navigation bar with buttons for "My CareGuide", "What do you need?", "Resources", "Directories", "Products", "Community", "Solutions", and "Customer Care". A sub-navigation menu on the left contains buttons for "Assessment Results", "To-Do List", "Calendar", "Account", "Message Board", "Hot List", "Profile", "Access", and "Preferences". The main content area features a "Case Selection" dropdown menu set to "10001 - Mom". Below this is a "Next Year" button and a "2000" year selector. The calendar displays 12 months (January to December) with days of the week (Su, Mo, Tu, We, Th, Fr, Sa) and dates. The calendar is currently set to "Yearly" view. Callout boxes identify various components: 1.3.1 Global Navigation (top bar), 1.3.2 Sub Navigation (left menu), 1.3.3 Case Selection (dropdown menu), 1.3.4 Calendar Views (calendar grid), 1.3.5 Previous Year (left menu), 1.3.6 Next Year (button), 1.3.7 Daily View (calendar grid), and 1.3.8 Monthly View (calendar grid).

1.3.1 Global Navigation

Navigates the user to major sections of the CareGuide site. The current section, My CareGuide, should be highlighted.

1.3.2 Sub Navigation

Navigates the user to sub sections of My CareGuide. The current section should be highlighted and disabled.

1.3.3 Case Selection

This list control will only be visible to the multi-case user. This list control will contain the following items:

- (1) A list of all the active cases the multi-case user has access rights to. When the multi-case user selects an active case from the list, the current calendar view will refresh and display the events pertaining to only that case.

- (2) "< Personal >". When the multi-case user selects this item from the list, the current calendar view will refresh and display only the events added to the multi-case user's personal calendar.

The selected case should be saved and be the selected case during the user's session and interaction with My CareGuide. When the user 's session ends, the current selected case should be saved to the user's preferences.

1.3.4 Calendar Views

The user can change the calendar view from today, daily, weekly, monthly, or yearly. The currently selected calendar view should be highlighted and disabled. The user's last calendar view selection should be saved to a cookie and used the next time the user accesses the calendar.

1.3.5 Previous Year

Clicking this item will refresh the calendar to display the previous year.

1.3.6 Next Year

Clicking this item will refresh the calendar to display the next year.

1.3.7 Daily View

Clicking one of these items will bring you to a daily view for the selected day. Days that contain events should be distinguishable (maybe bold or a different color) from days that don't.

1.3.8 Monthly View

Clicking one of these items will bring you to a monthly view for the selected month.

1.4 Daily/Today View

The screenshot shows a web browser window displaying the CareGuide interface. The browser title is "C:\SCOTT\CareGuide\HTML\TMP972596114.htm - Microsoft Internet Explorer". The interface includes a top navigation bar with buttons for "My CareGuide", "What do you need?", "Resources", "Directories", "Products", "Community", "Solutions", and "Customer Care". Below this is a sub-navigation bar with buttons for "Assessment Results", "To-Do List", "Calendar", "Account History", "Message Board", "Profile", and "Home". The main content area displays "Active Cases: 10001 - Mom" and a "Delete Selected Events" button. The calendar view shows "Tue Oct 2000" and "Today" is selected. The calendar grid shows times from 12 AM to 11 PM. An event is scheduled for 10:00 AM, labeled "10:00 am - Visit Mom". Callout boxes point to various features: 1.4.1 Global Navigation (top bar), 1.4.2 Sub Navigation (sub-bar), 1.4.3 Case Selection (dropdown), 1.4.4 Delete Button (button), 1.4.5 Calendar Views (view tabs), 1.4.6 Previous Day (left arrow), 1.4.7 Next Day (right arrow), 1.4.8 New All Day Event (button), 1.4.9 New Event (button), 1.4.10 Event Checkbox (checkbox), and 1.4.11 Event View (link).

1.4.1 Global Navigation

Navigates the user to major sections of the CareGuide site. The current section, My CareGuide, should be highlighted.

1.4.2 Sub Navigation

Navigates the user to sub sections of My CareGuide. The current section should be highlighted and disabled.

1.4.3 Case Selection

This list control will only be visible to the multi-case user. This list control will contain the following items:

- (1) A list of all the active cases the multi-case user has access rights to. When the multi-case user selects an active case from the list, the current calendar view will refresh and display the events pertaining to only that case.
- (2) "< Personal >". When the multi-case user selects this item from the list, the current calendar view will refresh and display only the events added to the multi-case user's personal calendar.

The selected case should be saved and be the selected case during the user's session and interaction with My CareGuide. When the user's session ends, the current selected case should be saved to the user's preferences.

1.4.4 Delete Button

Clicking this item will delete all the currently checked calendar events.

Case Administrators have rights to edit/delete any event, to do, link, or message added to the case that they administer. All other users can only edit/delete what that they themselves have added.

1.4.5 Calendar Views

The user can change the calendar view from today, daily, weekly, monthly, or yearly. The currently selected calendar view should be highlighted and disabled. The user's last calendar view selection should be saved to a cookie and used the next time the user accesses the calendar.

1.4.6 Previous Day

Clicking this item will refresh the calendar to display the previous day.

1.4.7 Next Day

Clicking this item will refresh the calendar to display the next day.

1.4.8 New All Day Event

Clicking this item will bring you to an event editor to add a new all day events for the selected day.

1.4.9 New Event

Clicking one of these items will bring you to an event editor to add a new timed event for the selected day and hour.

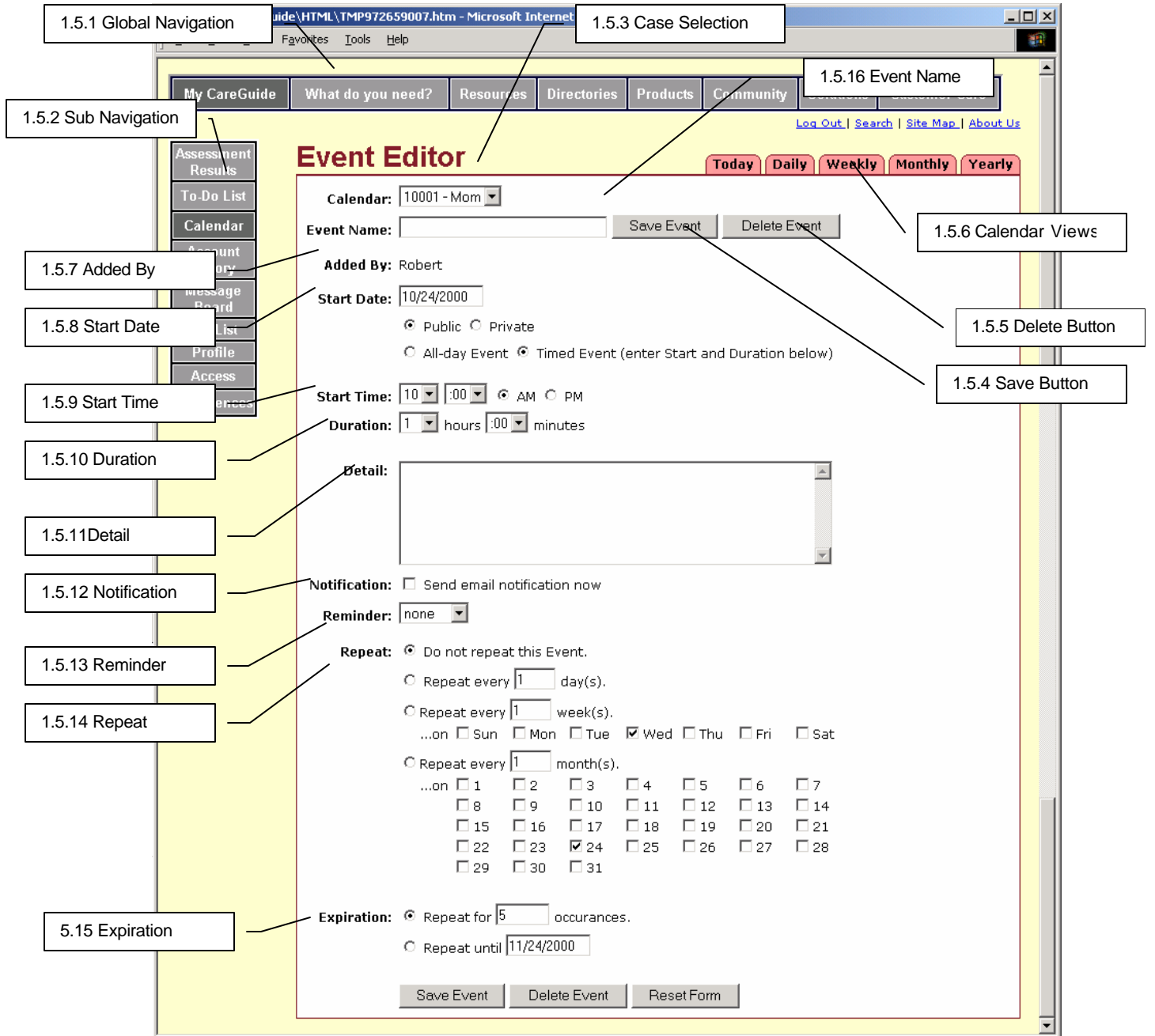
1.4.10 Event Checkbox

These checkboxes are provided as a way to select multiple events for deletion.

1.4.11 Event View

Clicking a specific event will bring you to an event editor page for the selected event.

1.5 Event Editor



1.5.1 Global Navigation

Navigates the user to major sections of the CareGuide site. The current section, My CareGuide, should be highlighted.

1.5.2 Sub Navigation

Navigates the user to sub sections of My CareGuide. The current section should be highlighted and disabled.

1.5.3 Case Selection

This list control will only be visible to the multi-case user. This control will contain a list of all the active cases the user has access to.

1.5.4 Save Button

This will submit and save the current event.

1.5.5 Delete Button

This will delete the current event.

Case Administrators have rights to edit/delete any event, to do, link, or message added to the case that they administer. All other users can only edit/delete what that they themselves have added.

1.5.6 Calendar Views

The user can change the calendar view from today, daily, weekly, monthly, or yearly. The currently selected calendar view should be highlighted and disabled. The user's last calendar view selection should be saved to a cookie and used the next time the user accesses the calendar.

1.5.7 Added By

This will display the user's name that has added or will be adding this event.

1.5.8 Start Date

The user can enter the start date for this event and if it is public for all members of this case to view or private only for his or her view. This is a mandatory field.

1.5.9 Start Time

The user will select if this is an all-day or timed event. If the user selects timed event then the start time and duration fields will be enabled and mandatory.

1.5.10 Duration

The user will select the duration for the current event. This is disabled for all-day events, enabled and mandatory for timed events.

1.5.11 Detail

The user can enter more detail for this event. This is not a mandatory field.

1.5.12 Notification

All users with access to this case will be sent an email notification that this event has been added to the calendar.

1.5.13 Reminder

The user can select to be reminded before this event occurs. The selections should be: none, 1 hour, 2 hours, 3 hours, 4 hours, 5 hours, 6 hours, 7 hours, 8 hours, 9 hours, 10 hours, 11 hours, 0.5 days, 1 day, 2 days.

1.5.14 Repeat

The user can choose to repeat this event daily, weekly, or monthly.

1.5.15 Expiration

If the user creates a repeating event they must provide the number of iterations or the expiration date.

1.5.16 Event Name

The user must enter an Event Name. This is a mandatory field.

2 To Do List

2.1 To Do List View:

The screenshot shows a web browser window displaying the 'My CareGuide' interface. The browser title is 'C:\SCOTT\CareGuide\HTML\TMP972585733.htm - Microsoft Internet Explorer'. The address bar shows 'C:\SCOTT\CareGuide\HTML\TMP972585733.htm'. The page has a navigation menu with 'My CareGuide' highlighted. Below the menu, there's a 'Active Cases' dropdown set to '10001 - Mom' and buttons for 'Add New Task' and 'Update List'. A table of tasks is displayed with columns for 'Complete', 'Description', 'Assigned To', 'Due', 'Completed', 'Added By', and 'Delete'. The table contains six rows of tasks, with the first two marked as completed. Callouts point to various UI elements: 2.1.1 Global Navigation (top menu), 2.1.2 Sub Navigation (left sidebar), 2.1.3 Case Selection (dropdown), 2.1.4 Update List (button), 2.1.5 List Navigation (checkboxes), 2.1.6 Show Completed (checkbox), 2.1.7 Only Mine (checkbox), 2.1.8 Change Sort (links), 2.1.9 Delete Check (checkbox), 2.1.10 Task Detail (checkbox), 2.1.11 Add Button (button).

Complete	Description	Assigned To	Due	Completed	Added By	Delete
<input checked="" type="checkbox"/>	Completed Task Description 1	Robert	11/01/00	11/02/00	Robert	<input type="checkbox"/>
<input checked="" type="checkbox"/>	Completed Task Description 2	Robert	none	11/10/00	Robert	<input type="checkbox"/>
<input type="checkbox"/>	Uncompleted Task Description 1	Anna	none		Robert	<input type="checkbox"/>
<input type="checkbox"/>	Uncompleted Task Description 2	Anna	11/21/00		Anna	<input type="checkbox"/>
<input type="checkbox"/>	Uncompleted Task Description 3	Roger	12/03/00		Sabrina	<input type="checkbox"/>
<input type="checkbox"/>	Uncompleted Task Description 4	Roger	12/03/00		Roger	<input type="checkbox"/>
<input type="checkbox"/>	Uncompleted Task Description 5	Sabrina	12/05/00		Sabrina	<input type="checkbox"/>
<input type="checkbox"/>	Uncompleted Task Description 6	Anna	12/12/00		Robert	<input type="checkbox"/>

2.1.1 Global Navigation

Navigates the user to major sections of the CareGuide site. The current section, My CareGuide, should be highlighted.

2.1.2 Sub Navigation

Navigates the user to sub sections of My CareGuide. The current section should be highlighted and disabled.

2.1.3 Case Selection

This list control will only be visible to the multi-case user. This list control will contain the following items:

- (1) A list of all the active cases the multi-case user has access rights to. When the multi-case user selects an active case from the list, the To Do List will refresh and display the tasks pertaining to only that case.
- (2) "< Personal >". When the multi-case user selects this item from the list, the To Do List will refresh and display only the tasks added to the multi-case user's personal To Do List.

The selected case should be saved and be the selected case during the user's session and interaction with My CareGuide. When the user 's session ends, the current selected case should be saved to the user's preferences.

2.1.4 Update List

Clicking this item will update all modified Tasks (complete status has changed) and delete all Tasks checked for deletion. If the user has selected Tasks for deletion we should confirm via message box. "Delete selected To-Dos?" Yes/No/Cancel.

Case Administrators have rights to edit/delete any event, to do, link, or message added to the case that they administer. All other users can only edit/delete what that they themselves have added.

2.1.5 List Navigation

The user can navigate through their list of Tasks. (Next 10, Previous 10) These navigation options should only be available when needed.

2.1.6 Show Completed

The user can choose if their completed Tasks are listed. The default should be to show only uncompleted tasks. The user's preference should be saved to a cookie.

2.1.7 Only Mine

The user can choose to see all Tasks for all members of the selected case or only those tasks assigned to them. The default should be selected. The user's preference should be saved to a cookie.

2.1.8 Change Sort

The user can select column headings (except Delete) to change sort order. The user's preference should be saved to a cookie.

2.1.9 Delete Checkbox

The user can select multiple Tasks for deletion. The delete does not occur until the user clicks the update list button and confirms.

2.1.10 Task Detail

Selecting a Tasks description will bring you to the To Do Editor.

2.1.11 Add Button

Clicking the Add Button will bring the user to the To Do Editor.

2.2 To-Do Editor

The screenshot shows a web browser window displaying the 'To Do Editor' form. The browser title is 'C:\SCOTT\CareGuide\HTML\TMP972391690.htm - Microsoft Internet Explorer - [Working Offline]'. The browser menu includes File, Edit, View, Favorites, Tools, and Help. The page has a navigation bar with links: My CareGuide, What do you need?, Resources, Directories, Products, Community, Solutions, and Customer Care. There are also links for Log Out, Search, Site Map, and About Us. The main form is titled 'To Do Editor' and contains the following fields and controls:

- Case:** A dropdown menu with '10001 - Mom' selected. Callout: 2.2.1 Case Selection
- Description:** A text input field. Callout: 2.2.2 Description
- Added By:** A text field containing 'Robert'. Callout: 2.2.3 Added By
- Assigned To:** A dropdown menu with 'Robert' selected. Callout: 2.2.4 Assigned To
- Due Date:** A date input field with '10/24/2000'. Callout: 2.2.5 Due Date
- Complete:** A checkbox with '10/24/2000' next to it. Callout: 2.2.6 Complete
- Public/Private:** Radio buttons for 'Public' (selected) and 'Private'. Callout: 2.2.7 Public/Private
- Buttons:** 'Save Task', 'Delete Task', and 'Reset Form'. Callouts: 2.2.8 Save Task, 2.2.9 Delete Task, 2.2.10 Reset Form

On the left side of the page, there is a vertical menu with the following items: Assessment Results, To-Do List, Calendar, Account History, Message Board, Hot List, Profile, Access, and Preferences.

2.2.1 Case Selection

This list control will only be visible to the multi-case user. This control will contain a list of all the active cases the user has access to. This is a mandatory field.

2.2.3 Description

The user must enter the description for this To-Do. This is a mandatory field.

2.2.4 Added By

The To-Do Editor will display the name of the user that is adding or has added this To-Do entry. This is a mandatory field.

2.2.5 Assigned To

Tasks can be assigned to a specific user belonging to the selected case. The default selection should be the current user. This is a mandatory field.

2.2.6 Due Date

The user can enter a due date for each To-Do. This is not a mandatory field.

2.2.7 Complete

The user can check off their Tasks when completed. The complete date will then be set to the current date. The user can then edit the complete date. This is not a mandatory field.

2.2.8 Public/Private

Users can mark Tasks only they have added as public or private. This is a mandatory field.

2.2.9 Save Task

Clicking here will submit and save the current To-Do.

2.2.10 Delete Task

Clicking here will delete the currently displayed To-Do. The user should first confirm this action via message box. "Are you sure you want to delete the current To-Do?" Yes/No/Cancel.

Case Administrators have rights to edit/delete any event, to do, link, or message added to the case that they administer. All other users can only edit/delete what that they themselves have added.

2.2.11 Reset Form

Clicking here will reset the current form values.

3 Message Board

3.1 Message Board List

The screenshot shows a web browser window displaying a "Message Board" page. The page has a yellow background and a navigation menu at the top. The main content area features a "Message Board" title, a dropdown menu for "Active Cases" (set to "10001 - Mom"), and two buttons: "Add New Message" and "Delete Selected Messages". Below this is a table of messages with columns for "Message Title", "Date", "Added By", and "Delete". The table contains 10 rows of messages. Callouts point to various UI elements: 3.1.1 Global Navigation (top menu), 3.1.2 Sub Navigation (left sidebar), 3.1.3 Case Selection (dropdown menu), 3.1.4 Delete Button (button), 3.1.5 List Navigation (links below table), 3.1.6 Change Sort (button), 3.1.7 Delete Check (checkbox in table), 3.1.8 Message View (button), 3.1.9 Add Button (button), and 3.1.10 Delete Button (button).

Message Title	Date	Added By	Delete
This is Message Title number 1	11/02/00	Robert	<input type="checkbox"/>
This is Message Title number 2	11/01/00	Robert	<input type="checkbox"/>
This is Message Title number 3	10/19/00	Robert	<input type="checkbox"/>
This is Message Title number 4	10/13/00	Anna	<input type="checkbox"/>
This is Message Title number 5	10/02/00	Sabrina	<input type="checkbox"/>
This is Message Title number 5	09/20/00	Roger	<input type="checkbox"/>
This is Message Title number 5	09/20/00	Roger	<input type="checkbox"/>
This is Message Title number 5	09/11/00	Sabrina	<input type="checkbox"/>
This is Message Title number 5	09/09/00	Robert	<input type="checkbox"/>
This is Message Title number 5	09/00/00	Robert	<input type="checkbox"/>

3.1.1 Global Navigation

Navigates the user to major sections of the CareGuide site. The current section, My CareGuide, should be highlighted.

3.1.2 Sub Navigation

Navigates the user to sub sections of My CareGuide. The current section should be highlighted and disabled.

3.1.3 Case Selection

This list control will only be visible to the multi-case user. This list control will contain the following:

- (1) A list of all the active cases the multi-case user has access rights to. When the multi-case user selects an active case from the list, the Message Board will refresh and display the messages pertaining to only that case.

3.1.4 Delete Button

Clicking this item will delete all messages checked for deletion. Confirm via message box. "Delete selected Messages?" Yes/No/Cancel.

3.1.5 List Navigation

The user can browse their list of messages. (Next 10, Previous 10) These navigation options should only be available when necessary.

3.1.6 Change Sort

The user can select column headings (except Delete) to change sort order. The user's preference should be saved to a cookie.

3.1.7 Delete Checkbox

The user can select multiple Messages for deletion. The delete does not occur until the user clicks the update list button and confirms.

3.1.8 Messages View

Selecting a Message Title will bring you to the Message View Page (see section 3.3).

3.1.9 Add Button

Clicking the Add Button will bring the user to the Message Board Editor for adding.

3.2 Message Board Editor

The screenshot shows a web browser window displaying the "Message Board Editor" form. The browser's address bar shows the file path: C:\SCOTT\CareGuide\HTML\TMP972478477.htm. The browser menu includes File, Edit, View, Favorites, Tools, and Help. The page has a navigation bar with links: What do you need?, Resources, Directories, Products, Community, Solutions, and Customer Care. There are also links for Log Out, Search, Site Map, and About Us. The form itself has a title "Message Board Editor" and a sidebar with menu items: Account History, Message Board, Hot List, Profile, and Preferences. The main form area contains a dropdown menu for "*Case:" with "10001 - Mom" selected, a text input field for "*Title:", and a large multi-line text area for "*Message:". Below the message body, there are read-only fields for "Added: Oct 24, 2000" and "Added By : Robert". At the bottom of the form are three buttons: "Save Message", "Delete Message", and "Reset Form". Callout boxes with numbers 3.2.1 through 3.2.8 point to these specific elements.

3.2.1 Case Selection

This list control will only be visible to the multi-case user. This list control will contain a list of all the active cases the user has access to. This is a mandatory field.

3.2.2 Title

The user must enter a title for each message. This is a mandatory field.

3.2.3 Message Body

This is a multi-line text field for entering the message body. This is a mandatory field.

3.2.4 Added Date

The date the message was added to the system will be displayed. This field is read only.

3.2.5 Added By

The message editor will display the name of the user that added the message. This field is read only.

3.2.6 Save Message

Clicking here will submit and save the current message.

3.2.7 Delete Task

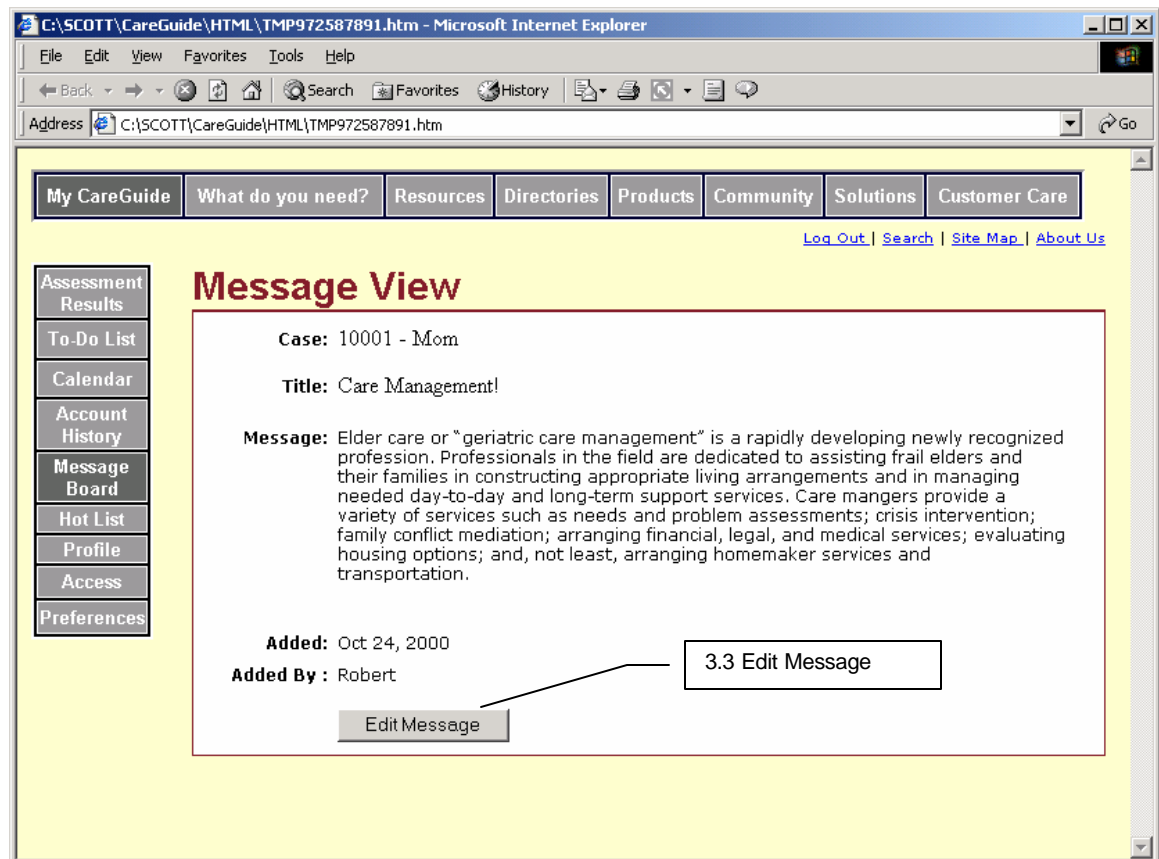
Clicking here will delete the currently displayed message. The user needs to confirm this action via message box. "Are you sure you want to delete the current message from the message board?" Yes/No/Cancel.

Case Administrators have rights to edit/delete any event, to do, link, or message added to the case that they administer. All other users can only edit/delete what that they themselves have added.

3.2.8 Reset Form

Clicking here will reset the current form values.

3.3 Message View



3.3.1 Edit Message

The administrator of a case has rights to edit any message for that case. The individual message author has rights to edit their messages. Clicking the edit button will bring the user to the Message Board Editor.

4 Hot List

4.1 Hot List Browser

The screenshot shows a web browser window displaying the 'Hot List' interface. The browser title is 'C:\SCOTT\CareGuide\HTML\TMP972501195.htm - Microsoft Internet Explorer'. The page has a navigation menu at the top with items like 'My CareGuide', 'What do you need?', 'Resources', 'Directories', and 'Pro'. A sidebar on the left contains 'To-Do List', 'Calendar', 'Account', 'Board', 'Hot List', and 'Profile'. The main content area is titled 'Hot List' and shows a dropdown for 'Active Cases' set to '10001 - Mom'. Below this are navigation links: 'Previous 10 | Next 10 | First 10 | Last 10'. A table lists various links with columns for 'Link', 'Added', 'Added By', 'Edit', and 'Delete'. Callouts point to specific features: 4.1.1 Global Navigation (top menu), 4.1.2 Sub Navigation (sidebar), 4.1.3 Case Selection (dropdown), 4.1.4 Delete Button (Delete Selected Links), 4.1.5 List Navigation (sidebar), 4.1.5 Links (table), 4.1.6 Add Button (Add New Link), 4.1.7 Change Sort (navigation links), 4.1.8 Delete Check (Delete column), and 4.1.9 Edit (Edit buttons).

Link	Added	Added By	Edit	Delete
Gerontology and Geriatric Care Management http://www.nancy-wexler.com/	11/02/00	Robert	<input type="button" value="Edit"/>	<input type="checkbox"/>
Jewish Home of San Francisco http://www.jhsf.org/	11/01/00	Robert	<input type="button" value="Edit"/>	<input type="checkbox"/>
Care Resources http://www.resource4seniors.com/	10/19/00	Robert	<input type="button" value="Edit"/>	<input type="checkbox"/>
Medical Economics - Warm Care or Cold Rationing? http://www.findarticles.com/ef_0/m3229/2_77159556542/p1/article.jhtml	10/13/00	Anna	<input type="button" value="Edit"/>	<input type="checkbox"/>
Saint Joseph Mercy Health System http://www.sjmh.com/	10/02/00	Sabrina	<input type="button" value="Edit"/>	<input type="checkbox"/>
Dr. Stall - Geriatrics & Hospice Care http://www.acsu.buffalo.edu/~drstall/	09/20/00	Roger	<input type="button" value="Edit"/>	<input type="checkbox"/>
Levindale Hebrew Geriatric Center http://www.snai-balt.com/levindale/	09/20/00	Roger	<input type="button" value="Edit"/>	<input type="checkbox"/>
Welcome to NursingNet http://www.nursingnet.org/gn.htm	09/11/00	Sabrina	<input type="button" value="Edit"/>	<input type="checkbox"/>
HospitalNetwork.com - Career Center http://www.hospitalnetwork.com/content/hubs/dir.asp?hub=CareerCenter		ert	<input type="button" value="Edit"/>	<input type="checkbox"/>
Taking Diabetic Foot Wound Care into the New Millennium http://www.mmhc.com/hc/articles/HCC9903/Milington_hc.html	09/01/00	Robert	<input type="button" value="Edit"/>	<input type="checkbox"/>

4.1.1 Global Navigation

Navigates the user to major sections of the CareGuide site. The current section, My CareGuide, should be highlighted.

4.1.2 Sub Navigation

Navigates the user to sub sections of My CareGuide. The current section should be highlighted and disabled.

4.1.3 Case Selection

This list control will only be visible to the multi-case user. This list control will contain the following items:

- (1) A list of all the active cases the multi-case user has access rights to. When the multi-case user selects an active case from the list, the Hot List will refresh and display the links pertaining to only that case.

- (2) "< Personal >". When the multi-case user selects this item from the list, the Hot List will refresh and display only the links added to the multi-case user's personal Hot List.

The selected case should be saved and be the selected case during the user's session and interaction with My CareGuide. When the user 's session ends, the current selected case should be saved to the user's preferences.

4.1.4 Delete Button

Clicking this item will delete all links checked for deletion. Confirm via message box. "Delete selected Hot Links?" Yes/No/Cancel.

Case Administrators have rights to edit/delete any event, to do, link, or message added to the case that they administer. All other users can only edit/delete what that they themselves have added.

4.1.5 List Navigation

The user can browse their hot list. (Next 10, Previous 10) These navigation options should only be available when necessary.

4.1.6 Add Button

Clicking the Add Button will bring the user to the Hot Link Editor in add mode.

4.1.7 Change Sort

The user can select column headings (except Delete) to change sort order. The user's preference should be saved to a cookie.

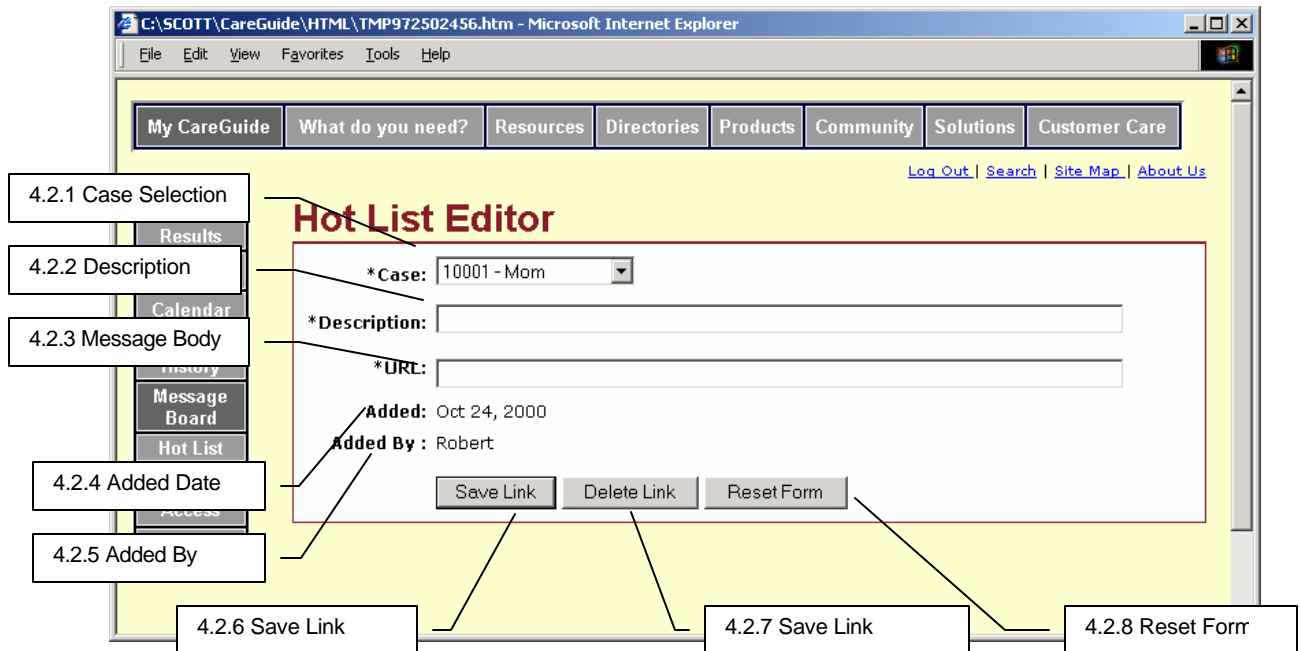
4.1.8 Delete Checkbox

The user can select multiple links for deletion. The delete does not occur until the user clicks the delete select links button and confirms.

4.1.9 Edit

Selecting an edit button will bring the user to the Hot Link Editor in edit mode.

4.2 Hot List Editor



4.2.1 Case Selection

This list control will only be visible to the multi-case user. This list control will contain a list of all the active cases the user has access to. This is a mandatory field.

4.2.2 Description

The user must enter a description for each link. This is a mandatory field.

4.2.3 URL

The user must enter a URL for each link. This is a mandatory field.

4.2.4 Added Date

The date the link was added to the system will be displayed. This field is read only.

4.2.5 Added By

The message editor will display the name of the user that added the message. This field is read only.

4.2.6 Save Message

Clicking here will submit and save the current message.

4.2.7 Delete Task

Clicking here will delete the currently displayed message. The user needs to confirm this action via message box. "Are you sure you want to delete the current message from the message board?" Yes/No/Cancel.

Case Administrators have rights to edit/delete any event, to do, link, or message added to the case that they administer. All other users can only edit/delete what that they themselves have added.

4.2.8 Reset Form

Clicking here will reset the current form values.

5 My CareGuide

5.1 My CareGuide Screen

The screenshot shows the My CareGuide web application interface. The browser title is "Internet Explorer". The main navigation bar includes "My CareGuide", "What do you need?", "Resources", "Directories", "Products", "Community", "Solutions", and "Customer Care". The user is logged in as "Jane Jones" (Member Name). The case is "10001 - Grandma".

Callout boxes point to the following features:

- 5.1.1 Global Navigation:** Points to the top navigation bar.
- 5.1.2 Sub Navigation:** Points to the left sidebar menu.
- 5.1.3 Case Selection:** Points to the "Case:" dropdown menu.
- 5.1.4 Remove Module:** Points to the "Assessment Results" module in the sidebar.
- 5.1.5 Edit Module:** Points to the "Edit" button for the "Assessment Results" module.
- 5.1.6 Targeted Articles:** Points to the "Article Title" section in the main content area.
- 5.1.7 Targeted Products:** Points to the "some product description or doctor testimonial" text in the main content area.

The main content area displays "My Careguide" with a welcome message and two article titles. The left sidebar contains modules for "Account History", "Access List", "Hot List", and "Message Board". The right sidebar contains modules for "Assessment", "Completed Modules", "Modules Remaining", "Calendar", "To Do List", and "News".

At the bottom of the page, there is a copyright notice: "© Copyright 2000 CareGuide Inc. (All Rights Reserved) | Privacy Statement" and a footer: "ChildCare | 1-800-CAREGUIDE".

5.1.1 Global Navigation

Navigates the user to major sections of the CareGuide site. The current section, My CareGuide, should be highlighted.

5.1.2 Sub Navigation

Navigates the user to sub sections of My CareGuide.

5.1.3 Case Selection

This list control will only be visible to the multi-case user. This list control will contain the following items:

- (3) A list of all the active cases the multi-case user has access rights to. When the multi-case user selects an active case from the list, the page will refresh and display the information pertaining to only that case.
- (4) "< Personal >". When the multi-case user selects this item from the list, the page will refresh and display only the events, links, etc. added to the multi-case user's personal calendar, hot list, etc.

The selected case should be saved and be the selected case during the user's session and interaction with My CareGuide. When the user's session ends, the current selected case should be saved to the user's preferences.

5.1.4 Remove Module

Clicking here will remove the module summary from the My CareGuide screen. This event should update the user's preferences.

5.1.5 Edit Module

Clicking here will bring the user to the module for editing.

5.1.6 Targeted Articles

5.1.7 Targeted Products

6 Join

6.1 Join Screen Map

The image shows a screenshot of a web browser window displaying a 'Join' form. The browser's address bar shows the URL: C:\SCOTT\CareGuide\HTML\TMP973873059.htm - Microsoft Internet Explorer. The form is titled 'Join' and contains the following fields and callouts:

- 6.1.1 First Name: Points to the 'First name:' text box.
- 6.1.2 Last Name: Points to the 'Last name:' text box.
- 6.1.3 Email address: Points to the 'Email address:' text box.
- 6.1.4 Street 1: Points to the first line of the 'Street:' text box.
- 6.1.5 Street 2: Points to the second line of the 'Street:' text box.
- 6.1.6 City: Points to the 'City:' text box.
- 6.1.7 State: Points to the 'State:' dropdown menu.
- 6.1.8 Zip: Points to the 'Zip code:' text box.
- 6.1.9 Time Zone: Points to the 'Time Zone:' dropdown menu.
- 6.1.10 Phone: Points to the first part of the 'Phone:' field.
- 6.1.11 Password: Points to the 'Password:' text box.
- 6.1.12 Confirm Password: Points to the 'Confirm password:' text box.
- 6.1.13 Hint: Points to the 'Hint:' text box.
- 6.1.14 Screen Name: Points to the 'Screen Name:' text box.
- 6.1.15 Start Membership: Points to the 'Start Your Membership' button.

Additional text on the form includes: '(enter something that will help you recall your password)' and 'This is the name you will be known by in CareGuide's Community & Support groups.'

6.1.1 First Name

The user will enter their name here. This is a mandatory field.

6.1.2 Last Name

The user will enter their last name here. This is a mandatory field.

6.1.3 Email Address

The user will enter their email address here. The format of the address should be validated. This is a mandatory field.

6.1.4 Street 1

The user can enter the first line of their home street address here.

6.1.5 Street 2

The user can enter the second line of their home street address here.

6.1.6 City

The user can enter the city for their home address.

6.1.7 State

The user can select from a list of valid states their home state.

6.1.8 ZIP code

The user will enter their home zip code here. This is a mandatory field.

6.1.9 Time Zone

The user will select their time zone.

6.1.10 Phone

The user can enter their home phone number here.

6.1.11 Password

The user will enter their password here. This is a mandatory field.

6.1.12 Confirm Password

The user will re-enter their password here. We need to validate that the user has re-entered the exact same password. This is a mandatory field.

6.1.13 Hint

The user can enter a hint in case they forget their password.

6.1.14 Screen Name

The user can enter a screen name. This name will then be the name used and displayed in CareGuide's community. If the user does not enter a screen name then First Name, Last Name will be used.

6.1.15 Start Your Membership

This will submit the form for validation, create the membership, and bring the user to the Join Continued Screen.

6.2 Join Continued – Screen Map

Careguide - Elder Care Search - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Welcome to CareGuide, {User Name}!

{Content Block}

How soon is some level of elder care assistance needed?

Immediately In 6 to 12 months

In 1 to 2 months Next year or later

In 3 to 6 months

What are your caregiving related interests and needs?

Searching and evaluating elder care options

Assessing and monitoring ongoing care of loved one

Evaluating options for paying and financing long term care

Searching for basic assistance with daily living tasks such as shopping and transportation

Gathering information and making legal decisions for loved one

Understanding topics and issues related to healthy aging

Connecting with other caregivers with similar elder care situations

Connecting with elder care experts

I'm not sure. I need to learn more

Does the person you are caring for live over 25 miles away from you?

Yes No

Are you also caring for children under 12 years of age?

Yes No

Are you interested in receiving information or special offers from CareGuide about these related products and services?

Long Term Care Insurance

Retirement Savings and Financial Planning

Meal Delivery Services

Home Modification Services

Care Monitoring or Emergency Response Systems

Legal Services regarding Elder Care

Other

How did you hear about CareGuide.com?

<< Back Continue >> Finished

6.2.1 Welcome to CareGuide Content Block

6.2.2 Information Request

Question to come. None of the addition info will be mandatory.

6.2.3 Back Button

The user can move back to view or edit previously answered questions.

6.2.4 Continue Button

The user can continue forward to view or edit more profile questions.

6.2.5 Finish Button

This will update the user's profile and bring the user to the My CareGuide page.

7 Profile

7.1 Profile - Screen Map

The screenshot shows a web browser window titled "C:\SCOTT\CareGuide\HTML\TMP973872896.htm - Microsoft Internet Explorer". The browser's menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The main content area has a yellow header with the word "Profile" in red. Below the header is a form with the following fields and controls:

- First name:
- Last name:
- Email address:
- Street:
-
- City:
- State:
- Zip code:
- Time Zone:
- Phone: () -
- Password:
- Confirm password:
- Hint:
- (enter something that will help you recall your password)
- Screen Name:
- This is the name you will be known by in CareGuide's Community & Support groups.

At the bottom of the form are three buttons: "<< Back", "Continue >>", and "Finished". Three callout boxes on the right side of the form point to these buttons:

- 7.1.1 Back Button (points to "<< Back")
- 7.1.2 Continue Button (points to "Continue >>")
- 7.1.3 Finish Button (points to "Finished")

The browser's status bar at the bottom shows "Done" and "My Computer".

7.1.1 Back Button

The user can move back to view or edit previously answered questions.

7.1.2 Continue Button

The user can continue forward to view or edit more profile questions.

7.1.3 Finish Button

This will update the user's profile and bring the user to the My CareGuide page.

7.2 Profile Continued – Screen Map

The screenshot shows a Microsoft Internet Explorer browser window displaying a web form titled "Profile (Continued)". The form contains several sections of questions with radio and checkbox options. At the bottom, there are three buttons: "<< Back", "Continue >>", and "Finished". Three callout boxes on the right side of the form point to these buttons, labeled "7.2.1 Back Button", "7.2.2 Continue Button", and "7.2.3 Finish Button".

Profile (Continued)

How soon is some level of elder care assistance needed?

Immediately In 6 to 12 months
 In 1 to 2 months Next year or later
 In 3 to 6 months

What are your caregiving related interests and needs?

Searching and evaluating elder care options
 Assessing and monitoring ongoing care of loved one
 Evaluating options for paying and financing long term care
 Searching for basic assistance with daily living tasks such as shopping and transportation
 Gathering information and making legal decisions for loved one
 Understanding topics and issues related to healthy aging
 Connecting with other caregivers with similar elder care situations
 Connecting with elder care experts
 I'm not sure. I need to learn more

Does the person you are caring for live over 25 miles away from you?

Yes No

Are you also caring for children under 12 years of age?

Yes No

Are you interested in receiving information or special offers from CareGuide about these related products and services?

Long Term Care Insurance
 Retirement Savings and Financial Planning
 Meal Delivery Services
 Home Modification Services
 Care Monitoring or Emergency Response Systems
 Legal Services regarding Elder Care
 Other

How did you hear about CareGuide.com?

<< Back Continue >> Finished

7.2.1 Back Button

The user can move back to view or edit previously answered questions.

7.2.2 Continue Button

The user can continue forward to view or edit more questions.

7.2.3 Finish Button

This will update the user's profile and bring the user to the My CareGuide page.

8 Access

8.1 Access List

8.1.1 Add Members

8.1.2 Legend

8.1.3 Membership Type



8.1.4 Member Name

Active Cases : 10001 - Mom

Add Members

administrator membership pending

This is a list of registered members for this case.

Name	Email	Phone
 Scott Stark	sstark@primordial.com	(917) 555-1234
 Sun Sun Cung	schung@primordial.com	(212) 555-1234
Maia Gemmill	mgemmill@primordial.com	(212) 555-4567
George Weihs	gweihs@ureach.com	(212) 555-9999

8.1.1 Add Members

Clicking this button will bring the user to the Add Members page (8.2). This function is only available to administrators.

8.1.2 Legend

Display icons that represent membership types.

8.1.3 Member Name

Clicking here will bring the user to the View Member page (8.4).

8.2 Add Members

The screenshot shows a web browser window displaying the 'Add Members' page. The page has a yellow background and a navigation menu at the top. A sidebar on the left contains various menu items. The main content area features a table for adding members and a text area for a personal message. Callout boxes with numbers 8.2.1 through 8.2.8 point to specific elements on the page.

8.2.1 Member Type

8.2.2 Email Address

8.2.3 Last Name

8.2.4 First Name

8.2.5 Personal Message

8.2.6 Cancel Button

8.2.7 Preview

8.2.8 Save Button

	First Name	Last Name	Email Address	Member Type
1.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User
2.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User
3.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User
4.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User
5.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User
6.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User
7.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User
8.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User
9.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User
10.	<input type="text"/>	<input type="text"/>	<input type="text"/>	User

Your personal message:

[Preview](#)

8.2.1 Membership Type

The administrator must select a membership type for all new members. This is a mandatory field.

8.2.2 Email Address

The administrator must enter an email address for all new members. This is a mandatory field.

8.2.3 Last Name

This is a mandatory field.

8.2.4 First Name

This is a mandatory field.

8.2.5 Personal Message

The administrator can add a personal message that can be added to the email invitation. This is not mandatory.

8.2.6 Cancel Button

Clicking here will cancel the current operation and return the user back to the Access List (8.1).

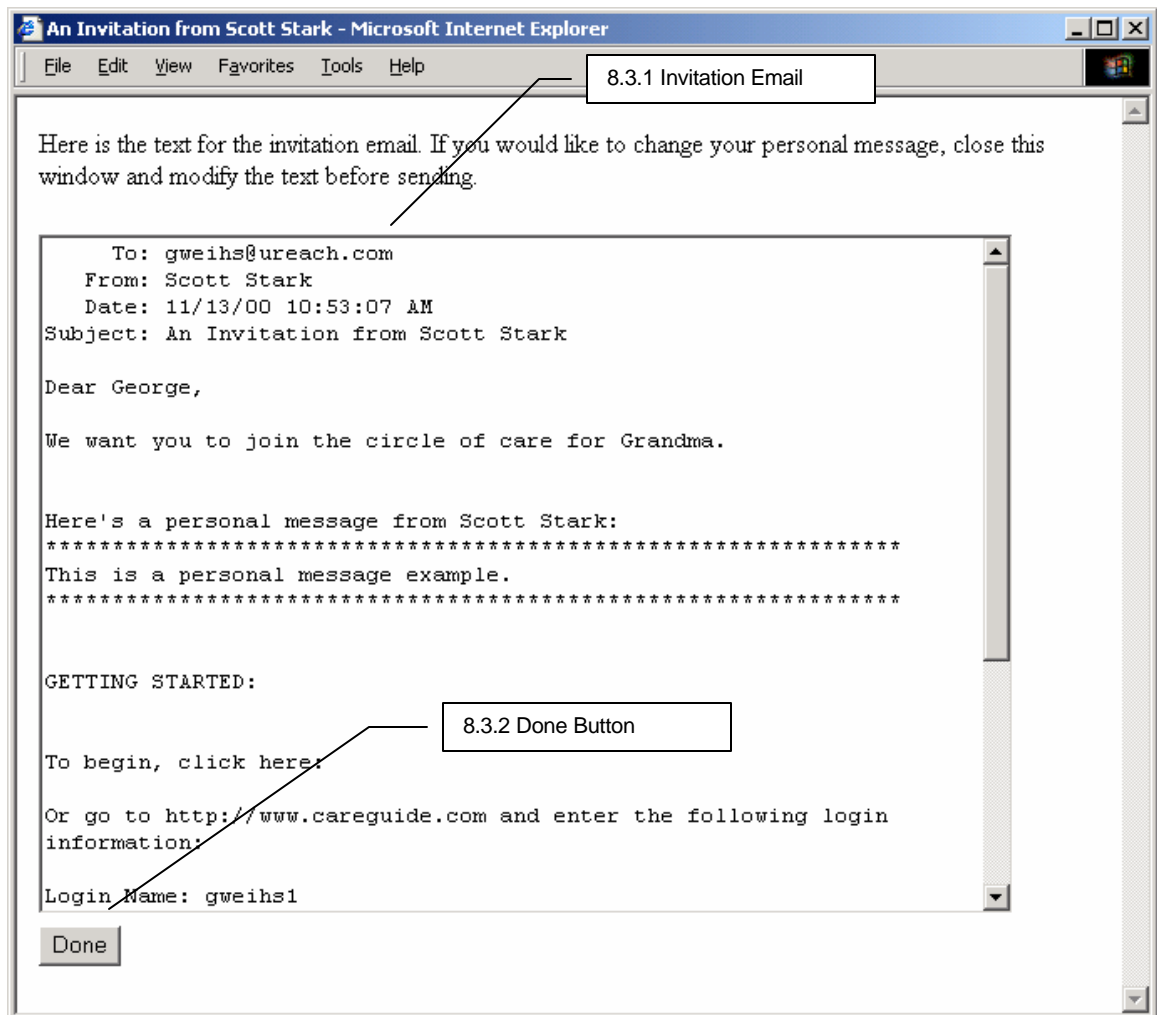
8.2.7 Preview

Clicking here will open a new window displaying a preview of the email invitation (8.3).

8.2.8 Save Button

Clicking here will send the email invitations, add the new members (status pending) and return the user to the access list (8.1).

8.3 Preview Invitation



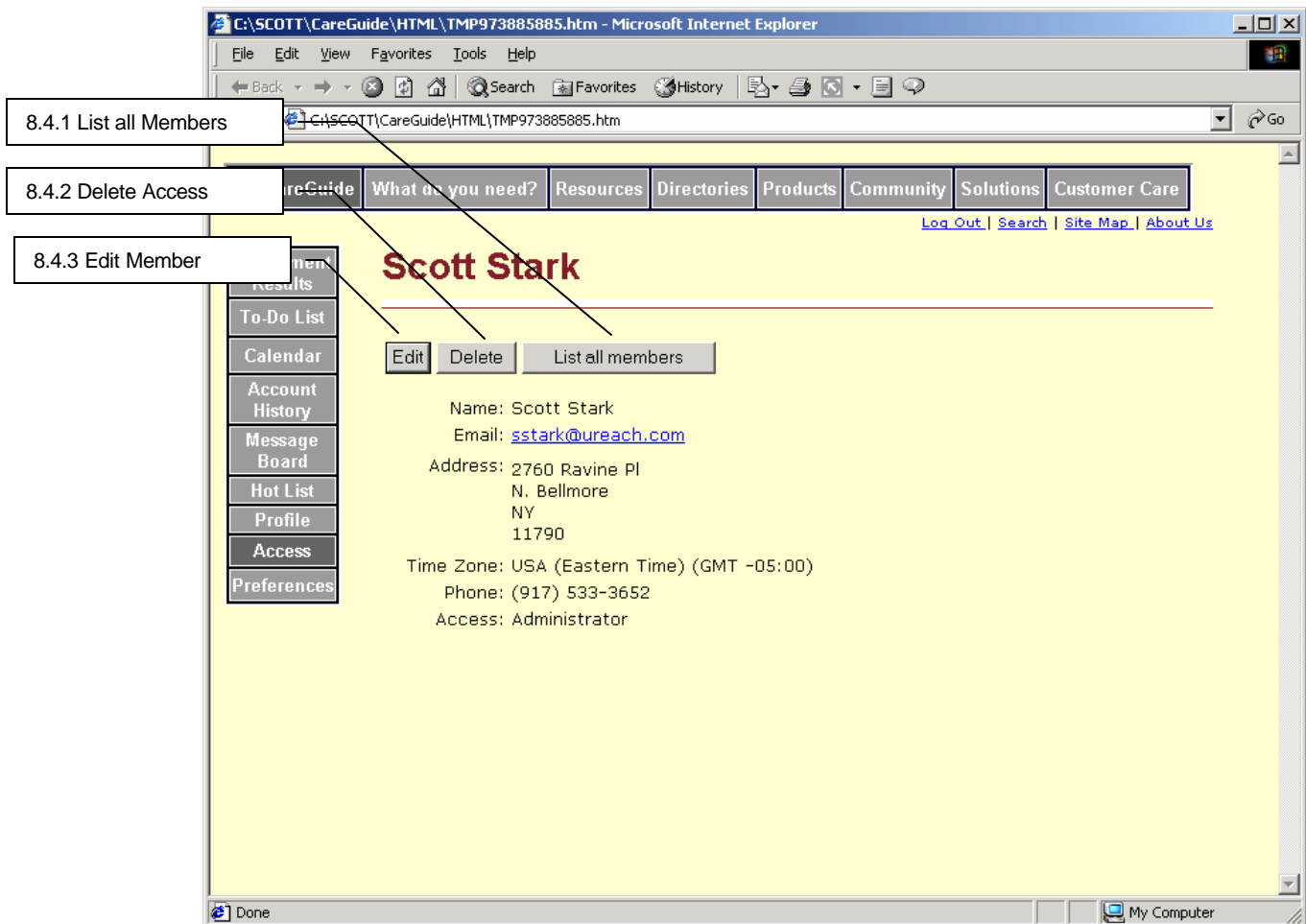
8.3.1 Invitation Email

A read only display of the email invitation.

8.3.2 Done Button

Clicking here will close this window.

8.4 View Member



8.4.1 List all Members

Clicking here will return the user to the Access List (8.1).

8.4.2 Delete Access

Delete access to this case for the displayed user. Only the Administrator or the user himself has rights to do this.

8.4.3 Edit Member

Clicking here will bring the user to the Edit Member page (8.5). Only the Administrator or the user himself has rights to do this.

8.5 Edit Member

The screenshot shows a web browser window titled "C:\SCOTT\CareGuide\HTML\TMP973886026.htm - Microsoft Internet Explorer". The address bar shows the local file path. The page content includes a navigation menu with "My CareGuide", "What do you need?", "Resources", "Directories", "Products", "Community", "Solutions", and "Customer Care". Below this is a "Log Out | Search | Site Map | About Us" link set. The main content area is titled "Scott Stark" and contains a form with the following fields and controls:

- 8.5.1 Member Attributes:** First name, Last name, Email address, Street, City, State (dropdown), Zip code, Time Zone (dropdown), and Phone (with parentheses and dashes).
- 8.5.2 Access Level:** Access Level (dropdown menu, currently set to "Administrator").
- 8.5.3 Cancel Button:** A "Cancel" button.
- 8.5.4 Save Button:** A "Save" button.

A sidebar on the left contains a vertical list of buttons: Assessment Results, To-Do List, Calendar, Account History, Message Board, Hot List, Profile, Access, and Preferences.

8.5.1 Member Attributes

First name, last name, email, and zip are mandatory. Only the member themselves can edit these attributes.

8.5.2 Access Level

The member and the administrator have rights to edit this field.

8.5.3 Cancel Button

Clicking here will cancel the current operation and bring the user to the Access List page (8.1).

8.5.4 Save Button

Clicking here will save all changes and brings the user to the Access List page (8.1).

9 Customer Service

9.1 Customer Service – Screen Map

The screenshot shows a web browser window displaying the 'CareGuide - Customer Service - Phone Log' page. The page is divided into two main sections: 'Call Detail' and 'Call List'. The 'Call Detail' section contains form fields for 'First name', 'Last name', 'Email address', 'Zip code', and 'Phone'. It also features a 'Service Type' dropdown menu, a 'Comments' text area, and a 'Date' field. Below these fields are 'Save', 'Reset', and 'Delete' buttons. The 'Call List' section includes filter options like 'My Recent Calls', 'Calls between', and 'Last Name is', followed by a 'Refresh' button. A table lists call records with columns for Name, Date/Time, Added By, Zip Code, Email, and Phone. At the bottom of the page are 'Previous' and 'Next' navigation buttons, along with 'Edit Call' and 'Send Email' buttons. An 'Impersonate...' button is also visible in the 'Call Detail' section.

Callouts in the image identify the following elements:

- 9.1.1 CSR Name
- 9.1.2 Today
- 9.1.3 Log Out
- 9.1.4 First Name
- 9.1.5 Last Name
- 9.1.6 Impersonate
- 9.1.7 Email address
- 9.1.8 ZIP
- 9.1.9 Phone
- 9.1.10 Service Type
- 9.1.11 Comments
- 9.1.12 Date
- 9.1.13 Added by
- 9.1.14 Save
- 9.1.15 Reset
- 9.1.16 Delete
- 9.1.17 Refresh
- 9.1.18 Call List Filters
- 9.1.19 Edit Call
- 9.1.20 Send Email
- 9.1.21 Previous
- 9.1.22 Next

9.1.1 CSR Name

The logged on customer service rep's name will be displayed.

- 9.1.2 **Today**
The current date will be displayed
- 9.1.3 **Log-out**
This will log out the CSR.
- 9.1.4 **First Name**
The CSR must enter the customer's first name. This is a mandatory field.
- 9.1.5 **Last Name**
The CSR must enter the customer's last name. This is a mandatory field.
- 9.1.6 **Impersonate**
The CSR can login to the CareGuide public site as this customer. The email address must be entered completely and correctly in order to this.
- 9.1.7 **Email**
The customer's email address is entered here.
- 9.1.8 **ZIP**
The CSR must enter the customer's zip code. This is a mandatory field.
- 9.1.9 **Phone**
The customer's phone number is entered here.
- 9.1.10 **Service Type**
The CSR must select a service type for this call. This is mandatory field.
- 9.1.11 **Comments**
The CSR can enter comments here.
- 9.1.12 **Date**
This is the date the event was added.
- 9.1.13 **Added by**
This is the CSR's name that added this event.
- 9.1.14 **Save**
Clicking here will save the current event.
- 9.1.15 **Reset**
Clicking here will reset the current form variables.
- 9.1.16 **Delete**
This will delete the currently selected event.
- 9.1.17 **Refresh**
Clicking here will refresh the call list apply the currently selected filter.

9.1.18 Call List Filters

CSR's can filter their call list by most recent, between 2 dates, and by last name.

9.1.19 Edit Call

This will load the selected call's info for editing.

9.1.20 Send email

This will load an email message screen addressed to this customer.

9.1.21 Previous

This will display the previous 5 calls in the list.

9.1.22 Next

This will display the next 5 calls in the list.